

Complex discharge pilot

Glory Dole, RN, Medicaid Contracts & Compliance

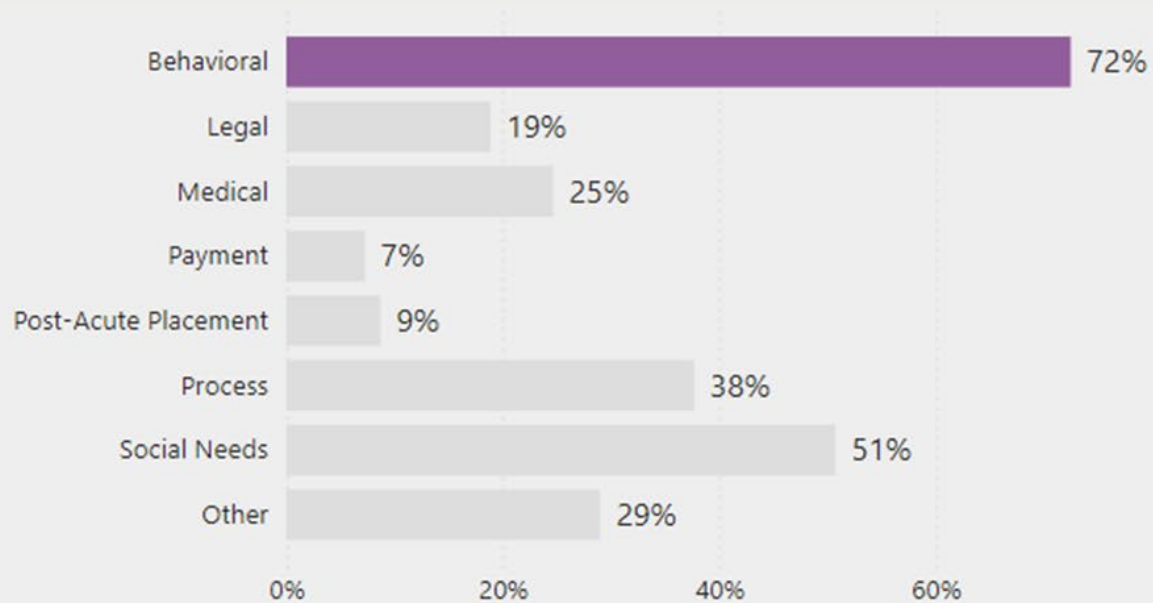
December 11, 2024

Can we lower length of stay?

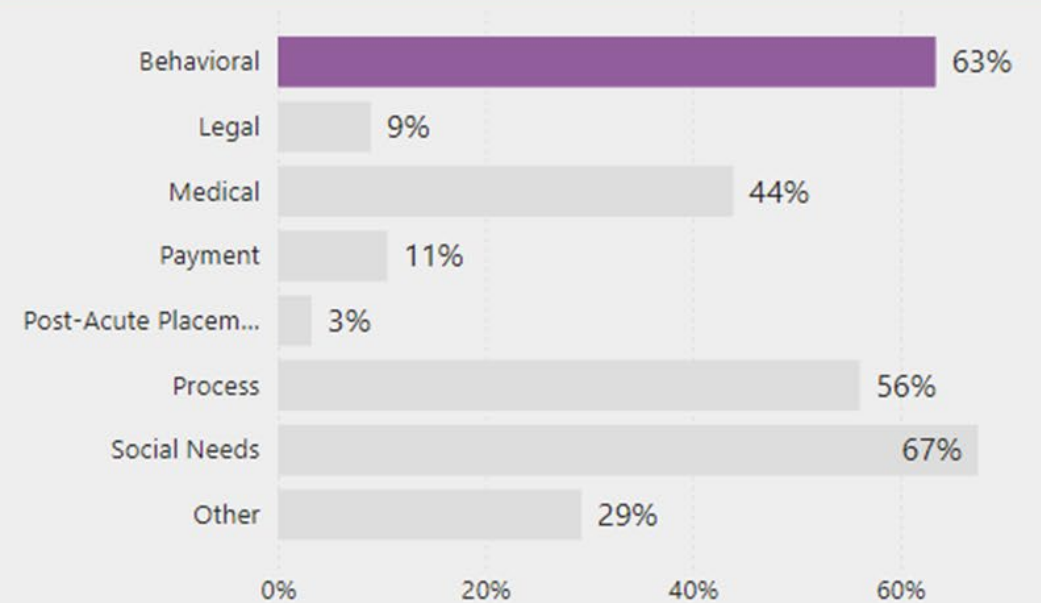
- ▶ 2 years
- ▶ \$22 million
- ▶ 5 hospitals
- ▶ Enhanced care management
- ▶ Enhanced payments
- ▶ Supportive services

Barriers by percent

Pilot Program Barriers Breakdown by Category June 2024

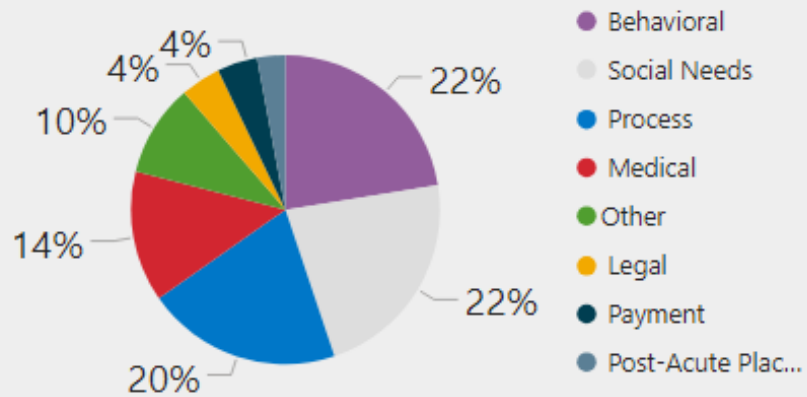


Pilot Program Barriers Breakdown by Category Nov 2024

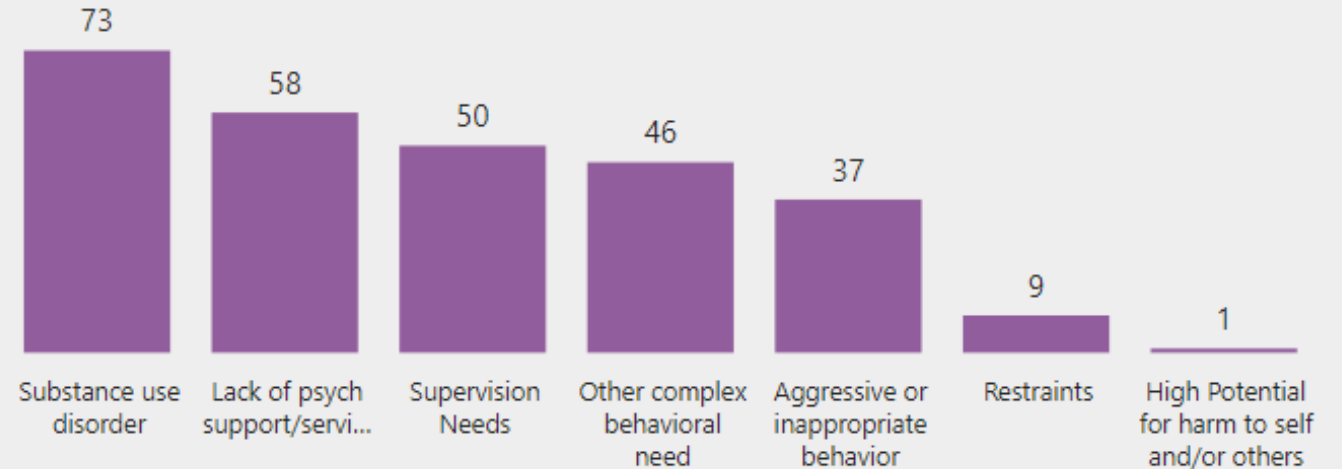


Behavioral barriers

Pilot Program Barriers Breakdown by Category



Behavioral Barriers Breakdown by Category



Interventions



1:1 support in post-acute settings



1:1 supervision for medical appointments



Strides Behavioral Health (BH) Program (personalized BH support)



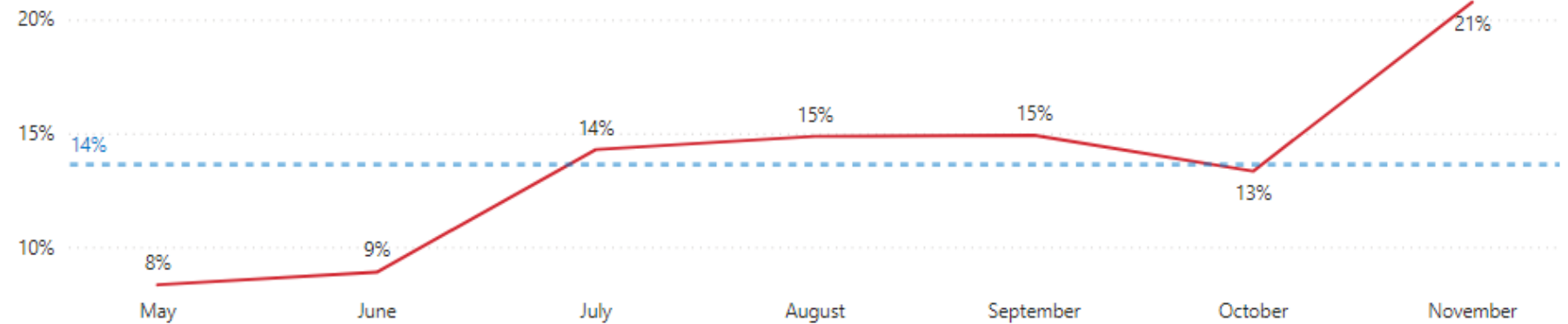
BH therapy in post-acute settings



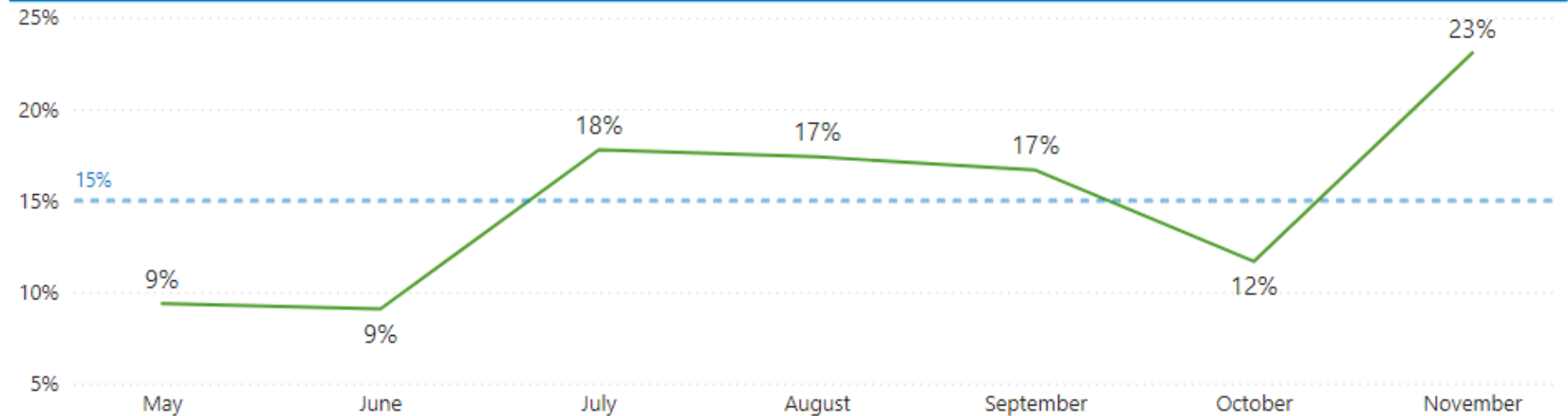
Substance use disorder (SUD) peer support

Discharge rate: behavioral barriers

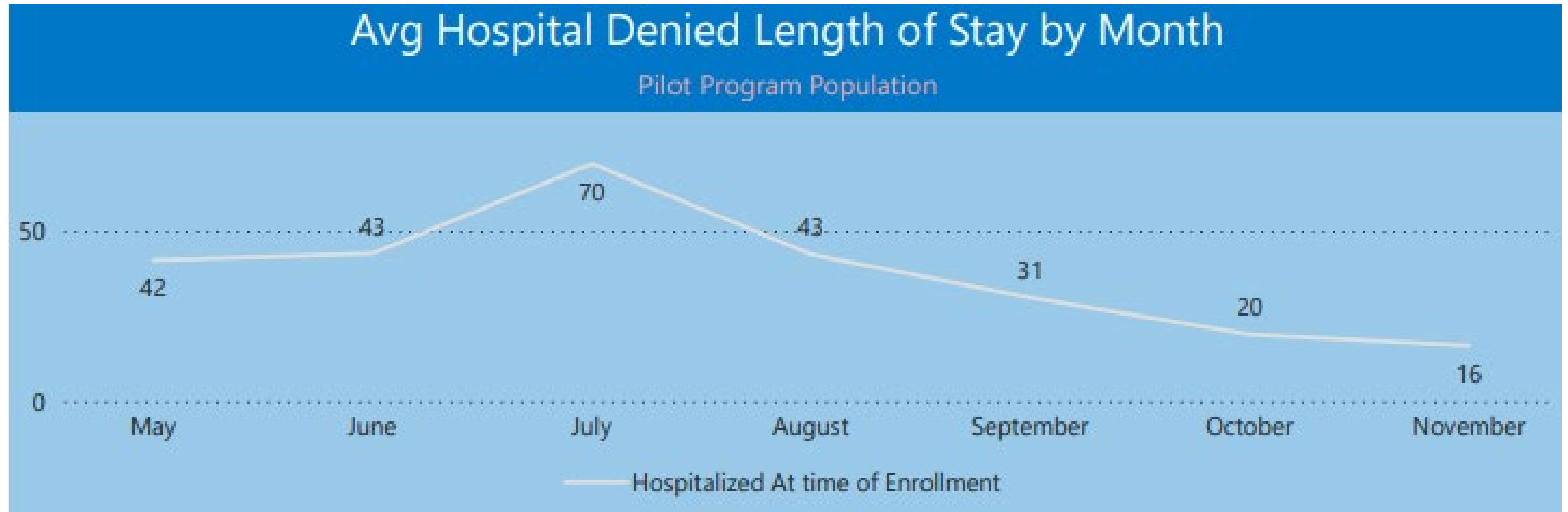
Enhanced Care Management Discharge Rate by Month
This visual is filtered to include only Reason for ECM discharge: No longer requires ECM Services



Enhanced Care Management Discharge Rate by Month for Patients with Behavioral Barriers
This visual is filtered to include only Reason for ECM discharge: No longer requires ECM Services



Overall length-of-stay results





Questions?

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